



THE MUNICIPAL CO-OP BANK LTD, MUMBAI
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20th April 2026

Invitation for Sealed Quotation

Sealed Quotation for Renewal of Annual Software Update License & Support –IBM Websphere MQ (280) units for RTGS/NEFT Project.

The Municipal Co-operative Bank Ltd., Mumbai invites sealed quotations from IBM-authorized partners for renewal of IBM MQ Annual Software Subscription and Support for the period from 1st June 2026 to 31st May 2027. The requirement relates to software supporting the Bank's RTGS/NEFT environment.

Product Details

Product / Service Description	Part No.	Quantity	Support Period
IBM MQ Processor Value Unit (PVU) Annual Software Subscription and Support Renewal, including software updates and product support	E0256LL	280	1 June 2026 to 31 May 2027

Eligibility of Bidder

- The bidder must be an authorised IBM partner / reseller for the quoted product and support services.
- The bidder must submit documentary proof of current authorisation from IBM.



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Scope of Support

During the contract period, the successful bidder shall provide the following:

1. Software subscription and support renewal for the stated 280 quantity and period of 01/06/2026 to 31/05/2027.
2. Product maintenance releases, fixes, patches, updates, upgrades, and version updates applicable to the licensed product on the Bank's supported platform during contract period.
3. Telephonic, email, web, and remote support for operational issues related to the product.
4. Escalation support and, wherever required for critical incidents or unresolved Severity-1 issues, onsite support coordination.
5. Renewal confirmation / certificate and documentary evidence from IBM confirming continuity of subscription and support coverage.
6. Timely notification to the Bank of critical vulnerabilities, security advisories, product end-of-support risks, and required remediation actions relevant to the supplied software and services.

Commercial Terms

1. The quotation must clearly mention unit rate, total cost, applicable taxes, and total landed cost.
2. Prices shall be quoted in Indian Rupees and must include all charges, duties, levies, logistics, and incidental expenses. GST, if applicable, shall be shown separately.
3. The Bank reserves the right to accept or reject any or all quotations, wholly or partly, without assigning any reason.



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4. 100% Payment shall be released after receipt of invoice and satisfactory submission of renewal certificate / entitlement confirmation from IBM and any other documents required by the Bank for the period of 01/06/2026 to 31/05/2027.

Terms & Conditions

1. The bidder shall comply with the Bank's information security, cyber security, access control, incident reporting, business continuity, disaster recovery, and data confidentiality requirements applicable to the service.
2. The bidder shall permit the Bank, its auditors, and regulators or persons authorised by them to obtain information concerning the outsourced service, review relevant controls, and exercise contractual audit / inspection rights to the extent applicable to the engagement.
3. The bidder shall promptly report to the Bank any cyber incident, operational disruption, data breach, service degradation, or security vulnerability having an actual or potential impact on the Bank's operations or information assets.
4. The bidder shall ensure that Bank data, logs, credentials, configurations, and support-related information are protected and used only for authorised purposes.
5. Any subcontracting, if permitted by the Bank, shall not relieve the selected bidder of its responsibilities, obligations, service levels, security duties, or liability toward the Bank.
6. The Bank may require execution of NDA, SLA, integrity / confidentiality undertakings, and any additional contractual clauses necessary to comply with RBI directions and internal policies.
7. The jurisdiction for all disputes will be the city at Mumbai.



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Bid Submission

Sealed quotations should be submitted on or before **02nd May 2026 up to 5:00 PM** at the following address:

General Manager

The Municipal Co-operative Bank Ltd., Mumbai

Municipal Bank Bhavan, 245

P'Demello Road, Fort

Mumbai – 400001

Contact Details

For any clarification between 11:00 AM and 5:00 PM:

- Shubham Hatkar – 022-22717858
- Surendra Chavan – 022-22717852